



PAC-UK



Practice Manager, PAC-UK, London and South East. REVISED.

17.5 hours per week (2.5 days per week)

Grade 4 (lower): £18,126.22 - £20,027.09 (£38,324 - £42,343 FTE) inclusive of Inner London

Weighting per annum

Permanent contract (with the possibility of clinical work as additional hours)

Are you passionate about improving the lives of adopted and other permanently placed children and young people, and their families?

PAC-UK's Child and Family Service offers specialist therapeutic interventions for families whose children experienced significant separations and loss, as well as developmental trauma prior to their adoptive/permanent placement. The provision of 'Non-Violent Resistance' (NVR) groups for parents is very much part of what is offered too. PAC-UK has received consistent ratings of 'Outstanding' Adoption Support Agency by Ofsted.

As Practice Manager of this service, you will manage the practice of the service in partnership with the Head of the Child and Family Service, by building strong relationships with the therapists of the team, with the other managers within PAC-UK and Family Action, and with referring Regional Adoption Agencies.

You will ensure that quality standards are met, as well as safeguarding and other Ofsted requirements.

Your practice management will greatly assist in the service continuing to develop and remain innovative and successful.

If you are interested in undertaking some clinical work with families, this may be possible in additional hours to the 2.5 days.

At Family Action we transform lives by providing practical, emotional, and financial support to those who are experiencing poverty, disadvantage, and social isolation. We have been building stronger families since 1869 and today we work with more than 60,000 families in over 150 community-based services, as well as supporting thousands more through national programmes and grants.

About You

You will be a highly motivated, enthusiastic and committed to enabling children and families to process difficulties and traumas, so that they can reach more of their full potential. You will have a specific interest and experience of managing the practice of a therapeutic service, including groups for parents.

You will have current knowledge and therapeutic skills in the fields of adoption and permanency, including dyadic ways of working and the use of creative arts, and more specifically: Theraplay®, Therapeutic Life Story Work, Dyadic Developmental Psychotherapy and NVR (Non-Violent Resistance).

Key qualities are your communication, organisation and ability to learn about new ways of working.

You will have strong verbal and written communications skills, good numeric skills, and experience of delivering in person as well as virtual supervision.



You will have a relevant qualification in therapy, psychology or social work.

We are committed to Equality, Diversity & Inclusion in all that we do and we particularly welcome applications from Black, Asian and minority ethnic candidates, LGBTQ+ candidates, candidates with disabilities, and individuals who have personal experience of adoption or permanence, because we are committed to increasing the representation of these groups at Family Action. We know that greater diversity will lead to even greater results for families and children and strive for our workforce that be truly representative of the diverse communities we support. We offer a guaranteed interview scheme for disabled applicants and will reimburse your travel cost if you attend an interview.

You will bring your own life and work experience to enrich and add to the management of a responsive and reflective service. Your interest, enthusiasm and sensitivity for the work will engage and reassure service users and stakeholders that they are working with a professional.

What will we offer you?

We will offer you flexible working hours, a generous pension scheme and leave entitlements, eye care vouchers, a cycle to work scheme and other great benefits. We have an excellent wellbeing offer and we'll invest in your professional development with career development opportunities and on-going quality training – both specific to your role at PAC-UK and general. You will be offered regular supervision and a supportive management team.

You will join an established, supportive service within an innovative organisation that encourages learning and has the needs of children and families at its core. You will join us at our Head Office, an accessible location close to a range of amenities and transport links and based on the border of Hackney and Islington.

We are a people focused, can-do organisation, which strives for excellence in all we do and operates with mutual respect. If you share these values and behaviours and have the necessary skills, then we look forward to hearing from you.

For further information please visit www.family-action.org.uk/workingwithus.

For an informal, confidential discussion about the role, please contact Franca@pac-uk.org or Pippa.Donovan@family-action.org.uk

Please email completed applications to: completed.application19@family-action.org.uk

Rolling recruitment: we are operating rolling recruitment for this vacancy and reviewing applications as they are received.

We reserve the right to close this vacancy when we receive sufficient applications for the role. Therefore, if you are interested, please submit your application as early as possible.

Appointments are subject to Family Action receiving a satisfactory disclosure from the Disclosure and Barring Service.