

Equality at PAC-UK

PAC-UK is committed to providing services which are fair and equal for all. It has an ethnically and culturally diverse staff and believes in the unique value and right to respect of each individual.

PAC-UK is working in partnership with the eQuality Project to improve the support we offer to lesbian, gay, bisexual and transgender people. Our premises in Kentish Town, London are wheelchair accessible.

Your first contact point

Advice Line

tel. 0113 230 2100 email. advice@pac-uk.org

Mon, Tues, Thurs & Fri 10.00am – 1.00pm
Wed 4.00pm – 7.00pm

Education Advice Line

tel. 020 7284 5879 email. education@pac-uk.org

Wed & Thurs 10am – 12noon
(available to parents /carers and professionals;
closed during half term and school holidays)



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PAC-UK is registered with Ofsted under the Care Standards Act 2000 as an Adoption Support Agency.

Ofsted registration: SC066981



PAC-UK

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Tracing & Intermediary Service

for adopted adults



access to birth records,
adoption records,
Intermediary services,
advice & counselling

Tracing & Intermediary Service

advice line tel. 0113 230 2100

For nearly 30 years it has been the experience of PAC-UK (formerly Post-Adoption Centre and AAY) that many adopted adults at some point in their lives want to know their family history. In time this can trigger a need to search.

This journey, in some cases stretching over several years, is not only a practical one but a deeply emotional one. Some adopted adults can experience a mass of overwhelming and conflicting feelings of joy and sadness, anger and relief.

Peeling back years of family history can feel like being propelled along a corridor with many doors opening to the unknown.

Counselling and advice can help adopted adults manage the complex feelings and situations they may encounter in reunions with their birth families, as well as the impact on those close to them.

PAC-UK's counsellors and therapists are professionally qualified in counselling/ psychotherapy, psychology and/or social work and have a wide range of experience and training in all aspects of adoption and permanent placement.

Counselling staff are supported by external professional supervisors and an administrative team.

PAC-UK's vision is that all people affected by adoption and other forms of permanence are supported and enabled to live their lives to the full.

www.pac-uk.org



Who is PAC-UK?

In 2014 PAC (founded 1986) and After Adoption Yorkshire (founded 1994) merged to form PAC-UK, the largest independent adoption support agency in the country.

Each year PAC-UK receives around 3,000 requests for help from people affected by adoption or other forms of permanent care, as well as the professionals who support them.

What is the Tracing Service?

The Tracing Service is a search of public records to try and find the current name and address of a birth relative or adopted person.

Who can use the Tracing Service?

Any service user of PAC-UK – your PAC-UK Worker will help you to apply.

What do we provide?

The cost of the search provides a set number of hour's research, and a set amount of costs to cover the purchase of certificates/Land Registry checks etc.

Sources of information

We use public records including:

- Birth, Death and Marriage Indexes
- The Electoral Registers
- The Land Registry
- Professional Registers (The Health Professions Council)
- Subscription internet search sites

The process

Your PAC-UK Worker submits the search application to the research team. Your PAC-UK Worker will inform you once the search is completed and meet with you to talk about the results and how you want to proceed.

How long will the search take?

It is impossible to estimate how long a search will take, as it depends on how common the name of the person you are looking for is, how much information there is about the person that you are hoping to find and other factors.

What if we can't find the person we are looking for?

If we can't find the right person, we will look for a member of their family.

How can I find out more?

Call the PAC-UK Advice Line on 0113 230 2100 or email advice@pac-uk.org to arrange a call back.

PAC-UK search costs

The cost of a Private Intermediary Service is £510.

Of this, £210 is the cost of searching, which is equivalent to 5 hours research and the purchasing of certificates.

Additional costs may be required if it is a difficult search, but your PAC-UK Worker will get your agreement before any additional spending takes place.

All fees are non-refundable.

The use of an Intermediary

Making contact with your birth relative can be a complicated and emotional journey, so it is always best to have someone who can mediate between you, and support both parties. Your PAC-UK Worker will explain how this works.

Please note: We are unable to do any tracing outside of the United Kingdom.